



XJ range

DATE 11/04

XJ204-S516

SERVICE

TECHNICAL BULLETIN

**Spare Tire Speed Restriction Label –
Lack of Adhesion –
Service Action S516**

MODEL 2004 MY
XJ range
VIN Refer to VIN list

Issue:

A concern has been identified on a number of 2004 MY XJ vehicles that are listed in this bulletin. On vehicles supplied with space saver spare wheels, poor adhesion of the speed restriction label could result in the label coming loose from the space saver spare wheel.

Jaguar Cars will contact owners of the 2004 MY XJ vehicles, listed in this bulletin, to replace the spare tire label.

A number of vehicles have been repaired at the Port of Entry facility. This Service Action affects vehicles that are outside of the control of the Port of Entry facilities and any sold vehicles that have not yet been repaired.

Action:

Check the attached VIN list and DDW to determine validity of the vehicle against the Service Action to ensure that the spare tire label has not already been replaced at the port, prior to carrying out any repair. DDW will be updated to reflect those vehicles affected by this Service Action.

At the time of confirming a booking for vehicle repair, please ensure that any outstanding Field Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

WORKSHOP PROCEDURE

1. Open the luggage compartment and install exterior vehicle protection.
2. Reposition the luggage compartment carpet.
3. Remove the tool foam inlay.

NOTE: THE INFORMATION IN TECHNICAL BULLETINS IS INTENDED FOR USE BY TRAINED, PROFESSIONAL TECHNICIANS WITH THE KNOWLEDGE, TOOLS, AND EQUIPMENT TO DO THE JOB PROPERLY AND SAFELY. IT INFORMS THESE TECHNICIANS OF CONDITIONS THAT MAY OCCUR ON SOME VEHICLES, OR PROVIDES INFORMATION THAT COULD ASSIST IN PROPER VEHICLE SERVICE. THE PROCEDURES SHOULD NOT BE PERFORMED BY "DO-IT-YOURSELFERS." DO NOT ASSUME THAT A CONDITION DESCRIBED AFFECTS YOUR CAR. CONTACT A JAGUAR RETAILER TO DETERMINE WHETHER THE BULLETIN APPLIES TO YOUR VEHICLE.



Note: On some vehicle variants it is not necessary to remove the wheel to gain access to the front face of the space saver spare wheel.

4. Remove the tee bolt securing the space saver spare wheel.
5. Remove the space saver spare wheel and place aside.
6. Remove the old speed restriction label from space saver spare wheel.
7. Clean the area of space saver spare wheel before installing the new label.
8. Install the new speed restriction label on the front face of the wheel (Illustration 1).

LOCATION OF SPEED RESTRICTION LABEL



ILLUSTRATION 1

9. Place the space saver spare wheel in the well.
10. Install and tighten the space saver spare wheel securing bolt.
11. Insert the tool foam inlay.
12. Reposition the luggage compartment floor carpet to the original position.
13. Remove the exterior vehicle protection and close the luggage compartment.

Global Technical Reference (GTR) Workshop Manual Information:

Dealer access: <https://hub.franchise.jaguar.com>

Internet access: <http://www.jaguartechno.com>

Parts Information:

<u>DESCRIPTION</u>	<u>PART NUMBER</u>	<u>QTY</u>
Space saver spare wheel label	XR8 34663	1

Warranty Information:

Warranty claims should be submitted quoting program code S516 together with the appropriate option code from the table below. This will result in payment of the stated time and, where applicable, parts/miscellaneous expense codes.

The options that allow for drive in/drive out can only be claimed if the vehicle has been brought in to the workshop for this action alone to be undertaken.

Service Action S516

Refer to attached VIN list for specific VINs.

Program Code	Option	Description	SRO	Time	Part Number	Part Description	Qty
S516	D	Replace speed restriction label	74.91.13	0.2 hrs.	XR8 34663	Speed restriction label	1
S516	E	Replace speed restriction label	74.91.13	0.2 hrs.	XR8 34663	Speed restriction label	1
		Drive in/Drive out	10.10.10	0.1 hrs.			

NOTE: Always perform a DDW claim search first to determine whether this service action has been performed on this vehicle. The "Review Claim History" function will provide a listing of all claims against the vehicle. If this service action number appears in the program code field, do not perform this service action.

VEHICLES AFFECTED BY THIS SERVICE ACTION

Canada

VIN	Full VIN
G31997	SAJXA73B54TG31997
G32202	SAJXA73B04TG32202

USA

VIN	Full VIN	DLR NAME
G32561	SAJWA73B14TG32561	Jaguar of Tampa



JAGUAR CARS

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November 2004

RE: S516 Service Action - Speed Restriction Label - Lack of Adhesion

Dear Jaguar Owner

Jaguar Cars has identified a concern relating to the speed restriction label that is fitted to the space saver spare tire. If you are a recipient of this notice, and an owner of one of the vehicles within the VIN range, this letter is to inform you that your vehicle is included in this service action.

The following is a breakdown of the affected vehicles by model year, model and (VIN) range.

- | | |
|----------------------|-----------------|
| > 2004 Jaguar X-TYPE | E00414 - E06685 |
| > 2005 Jaguar S-TYPE | N17674 - N20678 |
| > 2004 XJ Range | G31346 - G32734 |

What is the problem?

The speed restriction label fitted to the space saver spare wheel in your vehicle may detach due to poor adhesion.

What will Jaguar and your Jaguar Dealer do?

An authorized Jaguar dealer will replace the speed restriction label fitted to the space saver spare wheel on your vehicle.

What should you do?

At your earliest convenience you should contact your authorized Jaguar dealer who will be able to make an appointment to undertake the necessary actions. To assist your dealer please, ensure that at the time of contact you have at hand your applicable Vehicle Identification Number.

How long will it take?

The time to complete the repair on your vehicle is approximately 15 minutes. However due to vehicle scheduling your dealer may need to keep your vehicle longer to complete the repair.

Moved or no longer own a Jaguar?

Please fill out the enclosed card and return it to Jaguar by simply putting it in the mail.

Attention Leasing Agencies

Please forward this Service Action notice to the lessee within 10 days.

What should you do if you have further questions?

Please contact your Jaguar Dealer or the Jaguar Customer Relationship Center at 1 800 4JAGUAR (1-800-452-4827), option 9 or by e-mail at jaguarowner@jaguar.com, or by mail using the return address listed above.

Sincerely yours,

Benjamin I. Weiner
Customer Satisfaction Manager